



2016 ANNUAL REPORT

THE DENVER HOSPICE

BOARD OF DIRECTORS

John J. Horan
Board Chairman

Mickey Ackerman
Vice Chairman

Wayne Nielsen
Vice Chairman

Adele Phelan
Secretary

David D. Alexander

Brad Baumgartner

Tim Bowen

James Burke

Dr. Dennis K. Helling

Susan M. Law

Scott Lowery

Evelyn B. Makovsky

Dr. Elizabeth Oyekan

Zach Pashel

Lewis Sapiro

Dr. David J. Scanavino

CHAIRMAN'S LETTER

Dear Friends,

For 14 years, I've had the honor and joy of serving as the Board Chairman for The Denver Hospice. In that time, much has changed with The Denver Hospice. We've tackled difficult issues such as shrinking reimbursements and increased market competition. At the same time we've driven unparalleled growth, now caring for more than 4,000 Coloradans annually in their homes, in nursing facilities, and in our own state-of-the-art Inpatient Care Center – whenever and wherever needed.



We welcome Dr. David Scanavino as our new board chairman for 2017 and thank him for his leadership and commitment. I also wish to acknowledge the retirement of board members Wayne Nielsen, Mickey Ackerman, Scott Lowery and Zach Pashel. Each of these gentlemen contributed so much to our growth and success.

Through all the changes, one thing has remained constant – the generous support from our community, donors and friends.

More than ever, I believe a great community is measured by how well we care for each other. Your advocacy, volunteerism and support enables us to be there for families and patients during some of the most tender and vulnerable times in life. It is our mission, and we deliver it with great pride!

We are grateful for your partnership as we navigate the ever-changing healthcare landscape with operational agility and a consistent commitment to top-notch clinical care. In the pages to follow, you'll see our 2016 results through the eyes and stories of those we serve.

We continue to need your help. Your support enables us serve a growing population, providing hospice and palliative care through a robust team of staff and volunteers dedicated to the comfort and well-being of people facing the end of life.

A handwritten signature in black ink that reads "John J. Horan". The signature is fluid and cursive.

John J. Horan
Chairman of the Board



2016 AT-A-GLANCE

Dear Friend of The Denver Hospice,

In 2016, The Denver Hospice strengthened our community impact while maintaining an award-winning, exceptional level of service. At the direction of our Board of Directors, we had the foresight to anticipate and re-organize to address the changing landscape of healthcare policies, shifting reimbursements and increased competition from national for-profit hospices. This allowed us to focus on reach, resilience and the highest standards of clinical care. Some of our 2016 accomplishments include:

- **Growing our hospice** to an average daily census of 560, a 5% increase year over year
- **Serving a total of 1,111 patients** through our Optio Palliative Care Service, a 25% increase from last year
- **Serving over 3,506** individuals and their loved ones
- **Admitting individuals in crisis quickly and efficiently** to our Inpatient Care Center through our “Fast Track” program
- **Keeping re-hospitalization rates below 1%** (national average is nearly 9%)

We’re not stopping there. As a mission based not-for-profit hospice, we are interwoven in the fabric of our community. As the need for expertise in complex end-stage illnesses continues to grow, we’ll continue to lead by offering innovative programs and serving every Coloradan regardless of their ability to pay.

While statistics and accolades are one part of our story, the heart of our work is the expert and loving care each member of our interdisciplinary team provides. Made up of physicians, nurses, social workers, certified nursing assistants, bereavement counselors, chaplains and volunteers – they know exactly what to do and how to help ease the challenges and worries of end-of-life care.

The stories in this report touch on our shared human need to live fully and transition gracefully surrounded in love, dignity and peace. They also show how, through community support, we’re meeting needs together. I hope you’re not only inspired, but that you also feel our gratitude for your support in 2016. You’re part of our team, and I personally invite you to get involved, share your story and help us continue to redefine care together.

Warmest regards,

A handwritten signature in black ink that reads "Janelle McCallum".

Janelle McCallum
President, The Denver Hospice

Grew our hospice to an average daily census of 560, a 5% increase year over year

Optio Palliative Care Services served a total of 1,111 patients in 2016, a 25% increase from last year

For the entire year, **The Denver Hospice served over 3,506** individuals and their loved ones

Our “**Fast Track**” program to our Inpatient Care Center admitted individuals in crisis quickly and efficiently

Reduced re-hospitalization rates below 1% for two years in a row. A remarkable achievement given the national average for hospice is almost 9%

OUR MISSION

Our Mission is to encircle those facing advanced illness with unprecedented levels of comfort, compassion and expertise.



The Denver Hospice is the largest, most experienced and trusted end-of-life care provider in the region. We provide hospice and palliative care services for Coloradans with serious illness throughout nine Colorado counties – from Boulder to Castle Rock and from Golden to Bennett.

CARING OPTIONS

We're your go-to resource for all serious illness care.

CARING EXPERIENCES

What matters to you matters to us.

CARING ANSWERS

Open arms and open access for every family and patient.

OUR NOT-FOR-PROFIT STATUS

When Carolyn Jaffe, an ICU nurse, and Peter VanArsdale founded The Denver Hospice in 1978, they wanted it to be a 501(c)3 not-for-profit organization. As a mission-driven organization, we can prioritize delivering the best care that everyone deserves at the end of life. Our services benefit our entire community, not shareholders. That gives us the unique ability to frame decisions on delivery strategies, personnel, new programs, and community outreach around what will continuously enhance care.

MEET SUE MILLER



Sue Miller, during her modeling career

Sue Miller was a survivor. This former model, author and breast cancer survivor couldn't have been more poised or passionate as she discussed her last mission: "I want to help take the fear out of hospice."

Never one to shy away from difficulty, Sue transformed her fight with breast cancer into what is now the **Day of Caring** which provides information about preventing, treating, and surviving breast cancer.

From dispelling fear of breast cancer to empowering women with mastectomies, Sue took her own struggle and made life better for others. This annual event is in its 38th year and in nine cities around the country. In 2002, in recognition of her many accomplishments and significant impact, Sue was inducted into the **Colorado Women's Hall of Fame**.

Her connection to The Denver Hospice runs strong. Sue was in her 70s when she earned her Master's in Psychology and interned with The Denver Hospice before opening her private counseling practice. When she became seriously ill, she and her family re-connected with The Denver Hospice, requesting our services and support.

She observed, "If you mention hospice to someone, they immediately think that you're dying. But the care I get is what's really important. They aren't caring for me because I'm dying, they're caring for me because I'm living. Entering hospice care can bring about some very good things. It is nothing to fear."

Sue passed in our care, May 2017.



Social worker Ginny Eiseman sits with Sue Miller.

“They aren’t caring for me because I’m dying, they’re caring for me because I’m living. Entering hospice care can bring about some very good things. It is nothing to fear.”



2016 HIGHLIGHTS

4,617 patients



3,506 **1,111**

in hospice in palliative care

Our average daily census in hospice:

560 hospice patients

295 in our palliative care programs

↑ **5%** in hospice and

↑ **25%** in our palliative care programs year over year

HHCAHPS
HONORS

HHCAPHS Honors Award
for Optio Health Services

3 years
in a row

The Inpatient Care Center managed



1,308
patients

Patients Served

↑ **8%**
since 2015

430 dedicated volunteers provided

36,515 hours

of service valued at **\$828,485**

270
children

served through
our Footprints
Children's
Grief Center



5,808 total patients served at the Inpatient
Care Center since opening in 2011

27% of all hospice
patients served
were military veterans

Adult grief program provided
15,000 hrs
of counseling services

\$96,000+
Donated through
Colorado Gives Day 2016

The MASK Project raised
\$271,934 in 2016
and nearly **\$4.5M** since its
inception

THE DENVER HOSPICE: PROVEN TO...

ensure care

For 2 years in a row,
The Denver Hospice's
re-hospitalization rate
is less than 1%.

National average is 8.8%

<1%

ensure comfort

of individuals report comfort
within 48 hours of entering
our care.

National average is 68%

94%

be the best

100%

of Coloradans in our palliative
care program endorse us.

96%

of families served in our
Inpatient Care Center highly
rate their experience.

PEDIATRIC PALLIATIVE AND HOSPICE CARE

There are few hospice cases as heart-wrenching as children who have life-limiting conditions. In fact, less than 40% of hospices nationwide are equipped to manage these complex cases. We are one of the only organizations in the Denver metro area that has certified staff able to manage children who are receiving concurrent acute care and hospice treatment, and the only hospice with 24/7 pediatric care coverage.

Through sensitive discussions with family members, our comprehensive interdisciplinary care team defines achievable goals that address all aspects of care – physical, emotional and spiritual – in a manner that provides the patient and family with the highest possible quality of life.

“When we first saw Lennon, he was only expected to live a few days. In bringing him home, his mother Anna, was fiercely hopeful and determined to make the best of whatever time remained,” said Ruth Lingle his hospice nurse.

Pediatric patients present unique challenges and often cost The Denver Hospice more than an average patient but, thanks to donor support, we are better able to provide whatever is needed to the child and family above and beyond what is reimbursed through Medicaid or private insurance.

We are one of the only organizations in the Denver metro area that has certified staff able to manage children who are receiving concurrent acute care and hospice treatment, and the only hospice with 24/7 pediatric care coverage.

From Pediatric Patient to Part of The Denver Hospice Family

One week into this world, handsome brown-eyed Lennon Lucero underwent the first of three open-heart surgeries for Hypoplastic Left Heart Syndrome — a congenital defect where the left side of his heart wasn’t fully formed. Lennon was fragile, but also a fighter. Many procedures followed, and Lennon became accustomed to hospital trips.

At age 2, during a routine surgery which ended up requiring prolonged CPR, Lennon suffered severe brain damage. He was rushed into the hospital’s Pediatric Intensive Care Unit.

The prognosis was grim.

Over his next weeks in the hospital, Lennon was weaned off life-supporting drugs and machines until only the ventilator was left. He fought hard to breathe on his own so that his mother Anna could take him home. Doctors said he may only live two to three days more.

The Denver Hospice admissions, medical and counseling team developed a care plan with the family. Their first goal: ease his pain. “I don’t know what the rest of his life could have been like if it were not for his care team. They listened to me and let me know that my opinion mattered,” says Anna.





From there, Lennon's health would continue to fluctuate – he would rebound for a time only to relapse again.

“He was trying so hard to stay alive, and it was a race between his brain and his heart,” described Anna, who in the midst of all of it, was training to be a Certified Nursing Assistant.

Lennon improved until Anna was able to take him home. Improvements and subsequent setbacks are often part of what makes treating children so difficult. It is an emotional and physical roller coaster, taking a great toll on caregivers. The hospice care team helped Anna bring Lennon to the Inpatient Care Center at Lowry twice so that she could assure his complete, loving care while getting some respite herself.

For a while, Lennon improved and surprised everyone. He was able drink on his own, and his feeding tubes were removed. Anna did whatever it took to help him relearn to suck, to swallow, even to

“This is the most difficult part of our work – helping prepare parents for what may happen at the end while being present and engaged with them during their journey. For Lennon, it really could have been days or years.

communicate with his hands for “more” and “no.” But in the Spring of 2016, Lennon was back in the hospital. Ruth Lingle, his nurse, and Haley Scullin, his CNA, stayed with Anna until 4 a.m. to help her cope, offer a heartfelt, honest assessment of what to expect, and assist her in transitioning Lennon home again.

“This is the most difficult part of our work—helping prepare parents for what may happen at the end while being present and engaged with them during their journey,” said Ruth. “For Lennon, it really could have been days or years.”

Anna took her final nursing assistant exam on Friday, in August 2016, then came home and took Lennon swimming. They watched geese fly overhead together. The following Sunday, Lennon passed away peacefully in his sleep.

“That day, it was like he was saying goodbye. Lennon always seemed to have a plan. He waited until I was in a better place,” said Anna.

“We had 10 months longer with Lennon. I think that is absolutely due to the care and love we received through The Denver Hospice,” Ma Joy concluded.



“He was trying so hard to stay alive, and it was a race between his brain and his heart.



COMMUNITY ENGAGEMENT

Light up a Life Ceremony

Fall of 2016 marked our annual celebration to honor the names of patients added to the **Louann and Micky Miller Light Up a Life Memorial Wall** through friends, family and colleagues giving in their memory. A celebration of life, connection and enduring love, this event gives families a ceremony and permanent tribute to lives loved and lost.



Community partnerships

In 2016, The Denver Hospice welcomed a **new partnership with Apex Ambulance**. This caring team knows how to make wishes come true. A patient with end-stage cancer in our hospice home care program asked to see snow one last time. The Northwest team literally set the wheels in motion. Without a lot of snow in the Denver area, they arranged a ride to the mountains through Apex. Not only did the Apex crew decorate the ambulance for her, they arranged a spontaneous snowball fight and stopped for a treat to eat prior to bringing her back. **Apex extends our partnership in individualized compassionate care and service – thank you!**



Valentine's Day campaign with Wish of a Lifetime

Volunteers surprised 4,000 seniors with roses on Valentine's Day



Colorado Gives Day and New West Physicians



New West Physicians and **The Denver Hospice** have shared a longstanding and heartfelt collaboration. Built on similar core values, both organizations are committed to a team approach to healthcare, ensuring excellent service and personalized care for patients and their families.

For the last six years, New West Physicians has made a gift to The Denver Hospice for Colorado Gives Day to help us raise even more funds and awareness of our services. **In 2016, New West Physicians donated \$45,000** and challenged our community to do the same. This resulted in a 14.5% increase in donors and a 42.5% increase in donations from last year.

“ The Denver Hospice does a great job in providing hospice care and grief services for individuals and their families. We are fortunate to have such a wonderful resource in the community.

– Ruth Benton, CEO New West Physicians



A benefit for The Denver Hospice

patients and families, and others without resources.

Founded in 1998 by The Denver Hospice and the Cherry Creek Shopping Center, 2016 celebrated **The MASK Project's 18th year** of capturing the imagination of Coloradans with a signature community event and fundraiser.

This year's event was attended by more than **550 people** and featured renowned author **Mitch Albom**, *Tuesday's with Morrie*, as the keynote. His insight, humor and life-lessons inspired all in attendance. The Denver Hospice is grateful to our community's support with over thirty companies, community organizations and individuals providing sponsorship. Host and emcee, Vida Erbonus from 9News, kept the event lively and representatives from both the governor's and mayor's offices showed their support.

Thanks in part to the generosity of our 2016 event participants, **The Denver Hospice MASK Project has raised nearly \$4.5 million since inception** to support many programs, including our Inpatient Care Center, our child and adult bereavement programs, the specialized services we provide our veteran



Skip Miller and John Horan at The 2016 MASK Project Luncheon

Christopher's Angel Fund

Created in 1989 by Bob and Donna Johnson in memory of their son, Christopher, who passed away at 2 years old, **Christopher's Angel Fund provides financial and resource assistance** for the non-medical but critical needs of eligible families receiving services at The Denver Hospice, such as food, clothing, respite care and burial needs.

Shown right: Riding hard and having fun to raise funds and awareness!



SAVE THE DATE!

Our 2017 Poker Run will be held in August 27, 2017.

COMMUNITY ENGAGEMENT



Congressman Mike Coffman (R), US House of Representatives) at the pinning ceremony

As the first **Level Four Partner (highest level) We Honor Veterans program participant** in the area, The Denver Hospice takes great pride in honoring Veterans.

More than 27% of our patients are Veterans.

We help families access all appropriate benefits, pair veteran volunteers for support visit and offer additional ways to honor their service. We are grateful to serve those who sacrificed so much for our country.

Being Mortal

The Denver Hospice hosted four screenings – including a session in Spanish – of “Being Mortal”, a Frontline documentary which addresses end-of-life care planning. 117 attendees found the screenings helpful in tackling these often difficult decisions.



Veteran's Program

The Denver Hospice staffed resource tables and attended the 21st Annual Aurora Veterans Salute luncheon honoring Vietnam veterans. There were 900 veterans in attendance.

Veteran Pinning Ceremony

The Denver Hospice along with All Veterans Cremation co-sponsored a Veterans Pinning Ceremony at Community Living Center at Fitzsimmons in commemoration of the Air Force's birthday, there were 33 residents pinned by US Army and two-time combat veteran of Afghanistan, Sergeant Austin Davidson.



Advanced Care Planning

2016 introduced a new collaboration and training program between The Denver Hospice and the University of Colorado Denver made possible by a 3-year grant from Colorado Health Foundation. Volunteers receive specialize training in Advanced Care Planning so they can help palliative care patients and families navigate through disease progression, and provide better care options.

PROGRAM HIGHLIGHTS

Reignite Passion – Karen Brown Fund

Appreciating the depth of care and attention received from the team at the Inpatient Care Center during his wife's final struggle with pancreatic cancer, Randy Brown wanted to give back. With a gift to The Denver Hospice, he established the Karen Brown Education Fund. This fund honors Karen's warm-hearted nature and unique ability to care for others by supporting staff education and self-care.

Describing his wife Karen, Randy said, "She had a unique gift to recognize and appreciate the talents in others and to make them feel loved and lifted by her presence."

Recognizing a need to help our compassionate service team members be mindful of their own self-care and what leads to burn out, Karl Shackelford, Chaplain and Grief Counselor, and Teresa Hitt, Clinical Manager, developed, tested and provided a new model for staff resiliency training called Reignite Passion. Held four times a year, this three-day mountain retreat provides a small group the opportunity for education, reflection, rest and personal recovery.

Through this fund, staff who work so hard to ensure comfort and quality of life for those facing a complex or terminal illness will continue to have opportunities to pause and refuel.

Truly, Karen leaves an enduring and indelible legacy.



Optio Palliative Care Services

As the region's leading hospice care provider, The Denver Hospice and our Optio Palliative Care programs support a true continuum of care for those facing a life-limiting illness. For a prestigious third year in a row, in partnership with Kaiser Permanente, Optio Health Services received the HHCAHPS award for highest quality patient care. In the past year, admissions into our palliative care programs increased by 25% serving over one thousand patients and families.

But just what is palliative care? Our palliative care program offers those facing a serious or chronic illness with a team of professionals who provide coordinated care to address a patient's physical, psychological, social and spiritual needs. Our services offer an extra layer of medical and social support appropriate at any age and at any stage in a serious disease. Our teams provide care wherever needed. It is a model that has proven effective in reducing the "ins and outs of hospital stays" and oftentimes improves quality of life.



The Denver Hospice and Optio Health Services Clinical Managers and Directors

ACCOLADES / RECOGNITION

The proof is in our care.

We are the only providers along the Front Range to receive the HHCAHPS Honors three years in a row, which recognizes high quality care solely from the patient's point of view.

Having served more than 70,000 Coloradans, we're proud to say that 100 percent of individuals in our palliative care program recommend us, and 94 percent of Coloradans in our hospice program report comfort within 48 hours of entering our care.

The Denver Hospice contributes to overall healthcare stewardship by reducing costs at the end of life, such as re-hospitalization and other unwanted medical expenses. By providing exceptional pain and symptom management, we give families and patients dignity and peace of mind.

Awards



Optio Health Services received the prestigious **2016 HHCAHPS Honors award**



Named **Best Non-Profit** in ColoradoBiz magazine's **Best of Colorado Business Choice Awards for 2016**

Accreditations



WE HONOR VETERANS

We Honor Veterans Level Four Partner (highest level)

We maintain the highest level of commitment to increasing access and improving quality of care for veterans in our community.



Colorado's Jewish Accredited Hospice

We are Colorado's first hospice program accredited by the NIJH. Every caregiver participates in training that fosters awareness, sensitivity, and respect for customs and traditions across the entire spectrum of the Jewish faith.



WHEREAS, The Denver Hospice provides the highest quality of care to patients and families to bring comfort, compassion, and expertise for all those they serve in communities across nine counties in Colorado; and

WHEREAS, The Denver Hospice brings patients and family caregivers the highest quality care delivered by an interdisciplinary team of skilled professionals that includes nurses, social workers, therapists, counselors, nursing aides, spiritual care providers, and volunteers who make the wishes of each patient and family a priority; and

WHEREAS, through pain management and symptom control, caregiver training and assistance, and emotional and spiritual support, The Denver Hospice allows patients to live fully up until the final moments, surrounded and supported by loved ones, friends, and committed caregivers; and

WHEREAS, the provision of quality hospice and palliative care reaffirms The Denver Hospice's belief in the essential dignity of every person, regardless of age, health, or social status, and that human life deserves to be treated with the utmost respect and care; and

WHEREAS, The Denver Hospice will today feature award-winning author Mitch Albom at its event, The Mask Project Luncheon;

Therefore, I, John W. Hickenlooper, Governor of the entire State of Colorado, do hereby proclaim, forever after, September 28, 2016, as

THE DENVER HOSPICE DAY

in the State of Colorado.



GIVEN under my hand and the Executive Seal of the State of Colorado, this twenty-eighth day of September, 2016

John W. Hickenlooper
John W. Hickenlooper
Governor

FROM LOSS TO GIVING BACK

For 12 years, Sheri and Gene were unstoppable.

Gene built a successful career as a senior officer at a Fortune 500 company before retiring at age 60. The couple traveled the world's most beautiful wine regions in Italy, Spain, Argentina and France. For their 10th wedding anniversary they enjoyed a trip to South Africa and the special wine region of Stellenbosch. Sheri said their life together was "truly happy".

But the shocking diagnosis of bile duct cancer, cholangiocarcinoma, in fall of 2014 made their world come to a screeching halt. After months of ongoing treatment, Gene required emergency surgery. At the same time, Sheri had an accidental fall and ruptured her hamstring. Both were in different hospitals when Gene learned that the cancer had spread to his liver and abdomen lining.

The prognosis was terminal.

"I was just in shock," Sheri said. With barely any time to process what was happening, she didn't contact The Denver Hospice right away, as his doctor suggested. "It's my one regret."

The hesitation to contact hospice is not unusual. It's a difficult, often disorienting transition from fighting the disease to accepting the reality that the person you love will soon be gone.

"I wish I had called as soon as we knew."



Once Sheri did call, The Denver Hospice's interdisciplinary care team visited their home and assessed Gene and Sheri's needs to create an individualized care plan just for them. This included access to medical equipment, medications and other services. They also had a care team – including a nurse, physician, social worker, chaplain, certified nursing assistant, therapist and volunteers – in their home.



They were given moments to lay in bed next to each other, cry together and express their love. In the end, Sheri said "I was very lucky to be with him. He had his hand on my chest, just looking at me, and I just saw him go away."

The Denver Hospice chaplain had prepared her for that final transition, and in the weeks and months following his beautiful memorial at Denver Botanic Gardens, Sheri found solace in bereavement group classes offered by The Denver Hospice.

After her difficult journey through loss, Sheri found joy in giving back. The love she feels when caring for others is gratifying and therapeutic.

Ultimately, Sheri's gratitude for the care they received was so great, she wanted to give back. She went through hospice volunteer training and learned how to provide pet therapy with her dog, Luna, to bring special moments of comfort to those at The Denver Hospice's Inpatient Care Center at Lowry.

After her difficult journey through loss, Sheri found joy in giving back. The love she shared with Gene was immense and everlasting, and now the love she feels when caring for others is gratifying and therapeutic.

VOLUNTEERS

WHY I VOLUNTEER ...



MIKE STEPHENS

I wanted to volunteer with a hospice after being a caretaker for my cousin while she was in hospice care. I saw that people who need hospice care can be incredibly vulnerable. Not all of them have family or a support network. Without some kind of assistance, many people would be suffering beyond what is necessary and alone in their final days. I realized that this care does not exist without people stepping into these roles, and I benefit too. Volunteering keeps me grounded in what is really important in life.



NHUONG-SAO TON

As I work towards a medical career, I knew I wanted to interact closely with patients and so I decided to volunteer with hospice. I love getting to know the families. One patient in particular treasured me like a granddaughter, and I learned so much about life from her. Her values and beliefs opened my eyes, and I was grateful to have contributed to someone's life.



ALFREDO RODRIGUEZ-CERVANTES

Hospice care was critically important with my mother and this is my way of giving back. I'm grateful to help those whose primary language is Spanish too, many families don't know that they can request that. In fact, there is an entire hospice team dedicated to working with Hispanic patients and families.



HOPE GOLDEN

I had successful adult work life, but not in a way that I could give back to the community. Now I give back to the community and also take something enriching home every day I volunteer.



Joni Hopkins, 24-year veteran volunteer, joins volunteer Elsie Humes greeting families and visitors at the Inpatient Care Center.

2016 REVENUE: \$43,183,568

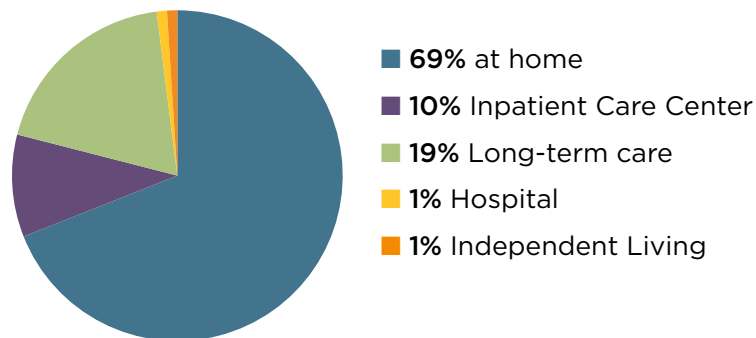
2016 Expenses: \$43,175,827

Program Expenses (Patient)	83%
Administrative (Salary & Building)	15%
Fundraising/Other	2%

Funding Sources

Medicare	71%
Medicaid	8.5%
Commercial Insurance	14.2%
Self Pay	1%
Fundraising	4.3%
Endowment	1%

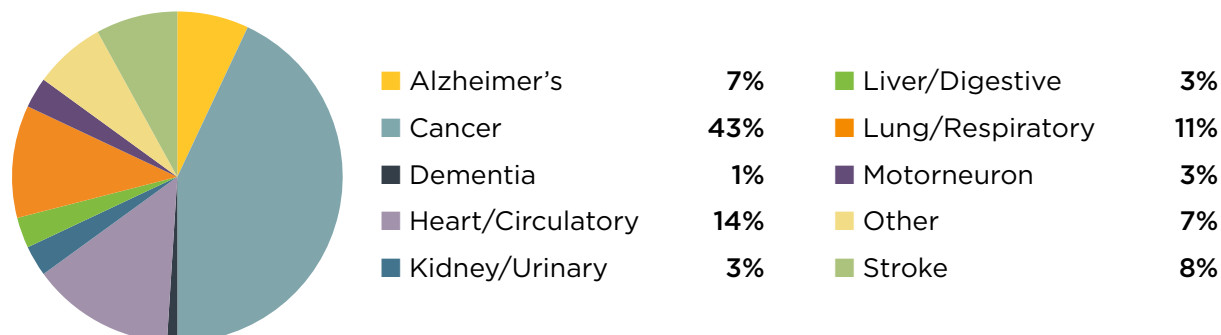
Where Patients Call Home



Most people want to be cared for in their homes, throughout the Metro area.

In 2016, **3,195 patients** received either hospice or palliative care in their homes.

Hospice Admission by Diagnosis/Disease



Number of patients served

3,506

hospice patients

1,111

in palliative care (7,621 visits)

1,308

cared for at The Denver Hospice Inpatient Care Center at Lowry

27%

were military veterans (947 in 2016)

3,195

patients received care in their homes

Our average daily census in **hospice was 560 patients** and **295 in our palliative care programs**. This is a 5% increase in hospice and a 25% increase in our palliative care program year over year.

The Inpatient Care Center served **1,308 patients in 2016** with an **average length of stay of 5 days**.



THANK YOU FOR YOUR GENEROUS SUPPORT

Each day, the generous support of individuals, foundations and corporations inspires dedicated staff and volunteers to do life-changing work at The Denver Hospice.

\$100,000 +

Daniels Fund

Helen K. & Arthur E. Johnson
Foundation

\$50,000 +

The Anschutz Foundation

The Ray Moore Jr Trust

The Vivian L. Pliler Trust

\$25,000 +

Community Shares of Colorado

The Denver Foundation

Fidelity Charitable Gift Fund

Richard Monroe

New West Physicians

\$10,000 +

Harvey Alpert

Alpine/Summit Sales Inc.

Anadarko Petroleum

Randy Brown

James Burke

Cherry Creek Shopping Center

Comprecare Fund of The Denver
Foundation

James Gagliano Trust for Charities

Margot Gilbert and Allan Frank

The Gilden Family

Andrea and John Horan

Horan & McConaty

Jewish Community Foundation
of Colorado

KEYW Corporation

Susan and Ronald Law

Jane and Wayne Nielsen

Gerald and Adele Phelan Fund
of The Denver Foundation

J&R Pluss Fund of the
Jewish Community Foundation

Harry W Rabb Foundation

Rose Community Foundation

Lewis Sapiro

Ivelisse and David Scanavino

Megan and Steve Shoflick

Wittow Foundation, Inc.

\$5,000 +

Mickey Ackerman and Richard
Gilmartin

AMIROB & Associates

The Catherine H. Anderson Trust

Ellen Armstrong

Clarice and Brad Baumgartner

Elizabeth Boxler

Brownstein Hyatt Farber
& Schreck LLP

The Butler Family Fund
of The Denver Foundation

Cars For Charity

Community First Foundation

Phyllis M. Coors Foundation

William P. Dahlquist

Jean L. Davenport

The Courtenay C and Lucy Patten
Davis Foundation

Lee & Barbara Davis Fund
of the Rose Community Foundation

DaVita Inc.

Deane Fund
of The Denver Foundation

Eide Bailly

Faren L. Foster

Gooding Family Foundation

Greystone Technology Group, Inc.

Carl Group

Celeste Grynberg

Jakalyn and Dennis Helling

High Country Search Group

Arlene and Barry Hirschfeld

Claire E. Holmes Estate

Home Instead

IMA Foundation

Jackson National Life Insurance
Company

Milton Karavites

Susan and Bruce Madison

Louann and Micky Miller

Realty Restoration Gift Fund

Jane and Stanton Rosenbaum

Specialized Medical Services, Inc.

Vivian Naomi Vernon 1997
Revocable Trust

\$1,000 +

Priscilla and William Albright

The Joe and Betty Alpert Foundation
of The Denver Foundation

Alpine Bank

Paula R. Andrews

Anonymous



THANK YOU FOR YOUR GENEROUS SUPPORT

Tyler Appleton

Arapahoe County Department of
Human Services

Patricia Archer

Catherine Bailey

Robert W. Baird & Co Incorporated

Baird Foundation Inc.

Nancy T. Bales

Lori and Robert Ballinger

Scott W. Benson

Berenbaum Family Foundation

Roberta and Gary Berlin

Fred L Bissett

Elmer "Tony" A. Boeh

Linda and Tim Bowen

David Bowman

Carla Bradmon

Joan Brennan

Graham Brent

Steven Brown

Jerome V. Bruni Foundation

Campus Middle School

Lawrence Cedillo

John E. Chatfield

Renee Cleroult

CoBank

The Colorado Health Foundation

Community Foundation
Greater Des Moines

Noel and Thomas Congdon

Kathryn E. Crawford

Morris Dickhart

John J. Eberle

EKS & H

Terry J. Feret

Cynthia D. Fogleman

Sue Fox

Fraternal Order of Eagles, Inc.

Dr. Gary and Jan Friedland

Barbara Fuecht

Doug Garrett

Give with Liberty

The M.B. Glassman Foundation

Beverly S. Gloeckler

William T. Gregory

Cathryn Griffith

Renee and Martin Gross Family
Foundation of the Rose Community
Foundation

Edward A. Hackstaff

Haffenreffer Family Fund

Denise Harmon-Cochran

Sharon Heideman and Kenneth Smith

Pam Hertzler

Mary Hoagland

Patricia Hoffman

Tom Hosea

Melanie Houston

Nguyet Anh Huynh

Christine and Jeff Hval

IBM International Foundation

Curt and Keri Jaeger

Josh Jensen

Karen J. Jo

Kaiser Permanente Foundation

Kaiser Permanente Medical Group, PC

Latha R. Kalaga

Susan G. Kanter

Kim Keil

John F. Kennedy High School

Larry Kinney

Krane Charitable Foundation

Cathy Kuo

Frank, Janette and Michael Laden

Lakewood Hotel Company

Maureen E. Lantero

Abby and Michael Law

Ana and Jeremy Law

Kristen and David Lederhos

Jean Y. LeJeune

Lewan & Associates, Inc.

Mr. and Mrs. Robert M. Litchard

Marian E. Lyons



THANK YOU FOR YOUR GENEROUS SUPPORT

The Mally Fund of the Rose
Community Foundation

Perry J. Mattern

Joanne Mayer

Janelle G. McCallum

Michael S. McGee

Mary Ann McKelvy

Mr. and Mrs. Jimmy Miller

Monarch Investment
& Management Group

Rayanne Mori

Morse Family Foundation

Lisa and Paul Motz-Storey

Natalie Mullen

Robert A. Myre

Deborah and William Nazzaro

Gary Nearpass

Stephanie Nelson

Virginia Neslund

Our Lady of Loreto Catholic Parish

Susan and Richard Paluska

Jody and Steve Panian

Cynthia N. Pankratz

Joyce and Gary Pashel

Diane and Robert Patterson

Dori and David Pearlman

Rita F. Pech

Perry C. Peine

Adele and Gerry Phelan

Pikes Peak Community Foundation

Patty A. Polsky

The Precourt Foundation

QualMed Pharmacy, Inc.

Sheri L. Raders

Stephen Rector

Sue Reilly

Nancy and Gary Rein

Rim Operating, Inc.

Irene and Julian Romero

Rose Medical Center

Shelly and John Ruth

Sales Leadership

Therese Saracino and Paul Strasburg

Nancy & Robert Schulein Fund
of The Denver Foundation

Schwab Charitable Fund

Roy Seme

William F. Smith

Nancy S. Steffen

Margaret and Ted Stell

Mary M. Sullivan

Kathryn Sweeney

Valerie Switzer

Boris Tabakoff

Lynnette Thompson

Thrivent Financial

TIAA Charitable

Diane and Jeff Tredwell

Truist

Charlene Tucker

United Way of San Diego County

Connie and William Waddington

Elaine and John Walsh

WaterStone

Shirley G. Waxman

Jilda Weinstein

Karl W. Weiss

Wells Fargo Bank, N.A. WM -
Philanthropic West

City of Westminster

Xcel Engery Foundation
Matching Program

Young Philanthropists Foundation

YourCause Corporate Employee
Giving Programs

\$500 +

Adobe

Veronika Albl

David Alexander and Brandt Wilkins

Marti Awad

Tod Bacigalupi

Mary and John Bayard

Mary and Barry Berlin

Wendy A. Bethurum

Maurice T. Bickford



THANK YOU FOR YOUR GENEROUS SUPPORT

Jane and Peter Biglin

Kevin Blackham

Margaret C. Bozarth

Lynn Brevard

Mr. and Mrs. William E. Brobst

David Brown

Susan Brown

Clare and William Brown

Darlene P. Burger

Burns, Figa, & Will P.C.

Mary E. Carder

Edward Carlstead

Sandra Carter-Duff

Michael Cavanaugh

Paul G. Cenate Jr.

Susan Chong

Kathy Christensen

Citywide Banks

College Coach, Inc.

Colin V. Conway

The Crazy Merchant, Inc.

Gayle L. Cride

Jennifer Davidson

Felicia Diamond

Breanna L. Digiorgio

Jane Dooley-Stuart

David J. Eitemiller

Annmarie Eldred

Kay Feldman

Dean L. Fernandez

Barbara and Fred Fielder

Karen Fink

Thomas M. Folkert

Dorothea and Bill Fortney

Melanie M. Francis

Zelda Friednash

Marion Frolich

Julie A. Galley

Mary L. Gerwin

Valerie A. Gibbs

Diane W. Gilmore

Katherine Gilstrap

Ellen and Jerold Glaser

Jeffrey Goates

AJF Endowment
of the JEWISH Colorado

William Goodhard

Patricia and Michael Grace

Linda J. Gray

Greg Haberkorn

Margaret J. Hagerman

Patty Hall

Carmelita J. Hammon

Peggy Hansen

Erin Hauser

Nancy Hawkins

Becky Henrekin

Roberta Herbertson

Donald R. Holtz

Barbara L. Hopper

Shelia and Robert Hyatt

The Import Warehouse

Kelly Ipson

Steven A. Jultak

Robert D. Keefer

Keene Concrete, Inc.

Mary Kennedy

Nancy J. Kettelhut

Joan and Thomas Keyes

Cheryl and Charles Kuechenmeister

Eric Kvamme

Susan G. Lasker Hertz

Lisa Latts

Andy Lau

Jalyne R. Lessig

Frieda and Joel Levine

Sandra J. Lindquist

Carol Lovelace

Debra and Chester Luby

Irene and Donald Mable

Alan L. Magnuson

Lyle A. Martine

Harry Massey

Lou McDowell



THANK YOU FOR YOUR GENEROUS SUPPORT

Michael McGhee

Sally B. McLagan

Heidi McPherson

Wendy P. McPhillips

Wade I. Melton

Lynn R. Meyer

Mile High United Way

Lois and Jay Miller

Scott E. Monroe

Paul A. Moormeier

Sara and Edward Morgan

Harold M. & Mary B. Morris Charitable Foundation Inc

Margaret A. Morris

Margaret and Mitch Morrissey

My Tribute Gift Foundation, Inc.

Donald E. Myers

National Philanthropic Trust

Janet Nessinger

Network for Good

David Newman

Karen H. Norman

Laurie A. O'Connor

John P. Olson

Connie G. Paeglow

Thomas Parchman

Bradford G. Pech

Essie L. Perlmutter

Bruce W. Peterson

Eileen Price

Marie Price

The Produce Exchange

Shirley Rau

Barbara and Gary Reece

Kathleen and John Rice

Wendy Richtsmeier

RidgeGate Investments

Michael P Riegel

Teri Robbins

Estate of Charlotte S. Robinson

Elaine and Samuel Rodriguez

Rebecca Russell

Shannon and Todd Sainer

Del Samac-Townsend

Cheryl and Steve Schauer

Lilly and George Scheurenbrand

Lynn and Charles Schneider

Linda and Fred Schwartz

June K. Seppa

Romona and Robert Sestric

Sandy and Donald Sharp

Sandra and Gysle Shellum

Beverly Sloan

Joyce Sloop

John R. Smith

Robert A. Spangler

Laura Loftin and Norman Spieler

Linda S. Steinman

Margaret and Brian Stevens

Sarah Chilton and Greg Stiegmann

Margrit J. Stoll

Patty S. Stulp

Neil Sullivan

T Rowe Price Program
for Charitable Giving

Jack Thompson

Ruth and Warren Toltz

Voya Foundation

Peggy Wait

Waldbaum Family Fund of the
Rose Community Foundation

Joan Weiss

Susan Wertz

Jeanne Williams

Edward H. Wood

Leanne Yanni

Trina Zaragoza

Gerald Zwaanstra



Please JOIN US for the 2017



Heart of Hospice Tribute Dinner

Thursday, October 26, 2017
6 p.m. – 9 p.m.

The Ritz-Carlton, Denver
1881 Curtis Street | Denver, CO 80202



MICKEY ACKERMAN
2017 Heart of Hospice Honoree

“ The Denver Hospice gives me
the opportunity to wake up
every day knowing that I am making
a difference.

For sponsorship and
ticket information, visit
thedenverhospice.org/heartofhospice

THE DENVER HOSPICE

ADMINISTRATIVE OFFICES

501 South Cherry Street, Suite 700
Denver, Colorado 80246
Phone 303-321-2828

THE DENVER HOSPICE INPATIENT CARE CENTER AT LOWRY

8299 E. Lowry Blvd.
Denver, Colorado 80230
Phone 303-418-3000



www.thedenverhospice.org