THE DENVER HOSPICE



Checklist for Choosing a Hospice

1. Is the Hospice Medicare Certified?

Most hospices are certified by Medicare and are therefore required to follow

Medicare rules and regulations. This is important if you wish to receive hospice
care as part of your Medicare/Medicaid coverage.

2. Has the hospice been surveyed by a state or federal oversight agency in the last five years?

Ask when the last survey was and if any deficiencies were noted and if so, have they been resolved.

- 3. Does the hospice own or operate a care facility to provide home-like care in a hospice residence, hospital or nursing home? This may be important to you if the care needed is complex and/or family caregivers cannot care for the person at home.
- 4. Are clinical staff (physicians, nurses, social workers) certified or credentialed in hospice and palliative care?

 There are several credentials that hospice professionals can achieve based on their knowledge of hospice/palliative care and their educational experience.
- 5. Will staff come to the home if there is a crisis at any time of the day or night and on weekends? Who is available to make the home visit (nurses, doctors, social workers, chaplains)?

 Hospice staff are available by phone to help you 24 hours a day, seven days a week. However, some hospices offer limited in-home support on nights and weekends, while others are able to send staff out to a patient's home no matter when a crisis arises.
- **6.** Has the hospice been operating in the community for more than 20 years? Length of time in the community may be important to you and your family.
- 7. Is the organization not-for-profit?

 Whether or not the organization is a non-profit, for-profit, government, faith-based or part of a larger health care organization may be important to you and your family.
- 8. Is the hospice a We Honor Veterans Level 4 partner?

 We Honor Veterans Partners have demonstrated their commitment to improving the care they provide to Veterans and their family members.
- 9. Does the hospice give back to the community by providing charity care? Sometimes a person who needs hospice has no way to pay for it. Fortunately some hospices offer their services to those that do not have the resources to pay or are not eligible for insurance.
- 10. Has the organization received accreditation by the National Institute for Jewish Hospice?

Judaism customs and traditions are unique and special. It may be important to you and your family to select an accredited hospice and ensure your loved one will be cared for in a culturally sensitive way.

1/2019 — Source: National Hospice and Palliative Care Organization